

Insights from @21Toys Empathy Toy Workshop · May 18th, 2021

Expect the Expected

We know that everyone sees the same thing differently, so when we go into a collaboration or new project, expect that others will have a perspective that's different than yours — and that's a good thing! When we keep in mind the different perspectives we can leverage them to help us reach our collective goals.

#EmpathyToy

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Look for the dolphin!

When someone sees something you don't, remember to be patient and try to imagine where they're coming from. And have fun! A sense of humour and shared jokes with the team goes a long way during stressful times. Who knows, maybe you'll see a dolphin too!

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Trust & Adjust

We often have to move forward without all of the information we'd like to have, and that requires trust. A great team is able to adapt and make changes as they go, and accept the final product even if it's not "perfect." The end results are rarely what we had in mind in the beginning, but that's a sign of successful adjustments!

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