

WESTERN HUMAN RESOURCES

Summary Interactive Tools for Zoom Meeting

Interactivity Tool	Raise Hand	Chat Function	Poll	Break-out Rooms
Uses:	<p>Order large group discussion</p> <p>Obtain key ideas / summary</p> <p>Use after breakout groups to hear about discussions</p>	<p>Allow for 'peer to peer', or 'peer to group' dialogue</p> <p>Gives 'everyone' a voice</p> <p>When microphone cannot be used (limited internet, working in shared space)</p>	<p>Conversation starter</p> <p>Ice-breaker activity</p> <p>Determine current level of knowledge</p>	<p>Way to get <i>everyone</i> involved</p> <p>To generate many ideas</p> <p>To deepen learning / discussion</p> <p>Practice learning, conduct case study, work through issue</p>
Tips for Success:	<p>Show question up on screen, where possible</p> <p>Give participants time to process, consider, and respond</p> <p>Set expectations for length of comment</p> <p>Control the process</p> <p>Acknowledge everyone's contributions, even those you don't have time to mention</p>	<p>Use sparingly to avoid distraction / cognitive overload</p> <p>Set expectations, when / how will be used, and when it won't be</p> <p>Acknowledge everyone's contributions, even those you don't have time to mention</p>	<p>Create questions ahead of time</p> <p>Create new polls if they are to be used at different times</p>	<p>Use small groups of 4-6 people (4 people for 10 minutes, 6 people for 12 minutes)</p> <p>Give very clear, simple to follow instructions including roles, outcomes & time allotted</p> <p>Send breakout activity (discussion question, etc.), in advance, or via chat just prior to the activity.</p> <p>Ask for someone to be the 'reporter' to share back once in large group again</p>
Caution:	<p>Not everyone will feel comfortable speaking up</p> <p>Keep topics non-threatening</p> <p>Allow time for participants to respond, & speak</p>	<p>Difficult to manage chat while presenting</p> <p>Repeated 'pop-ups' can be distracting to attendees</p>	<p>Ensure questions serve a purpose and contribute to learning / meeting</p>	<p>Technology may not work for everyone if internet is not strong connection</p>

General Notes about using Zoom:

- Have a moderator where possible, running a meeting / learning session, as well as managing the technology can be challenging.
- Have a back-up person available to step in if the moderator's technology fails (running PPT, control breakout rooms, monitoring chat, etc.)